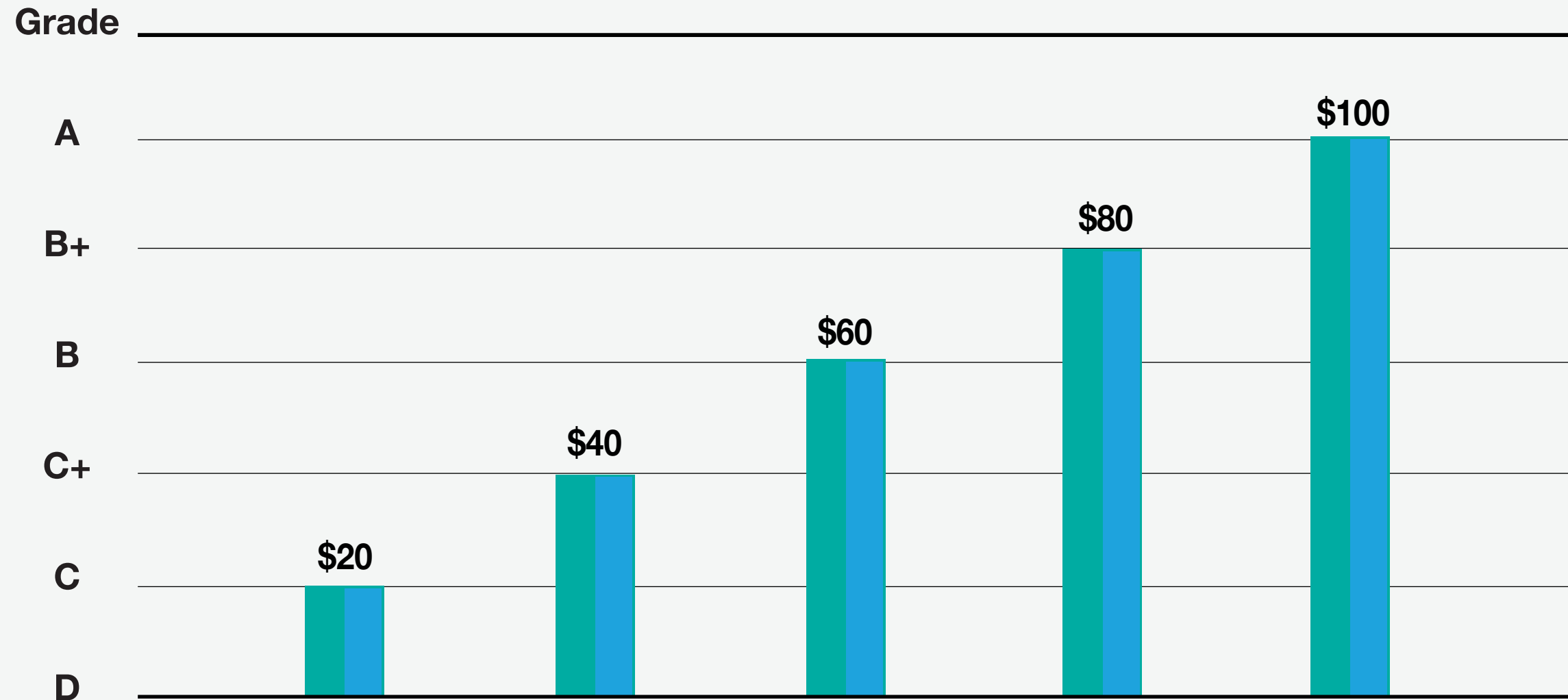


ServeReady® Hands & TouchReady® Surfaces

The Performance Monitoring Solution



Notes: (1) Grade deductions are applied for variances from standards. (2) Full grading criteria are available from your supervisor.